



EQUAL OPPORTUNITY & NON-DISCRIMINATION

Union/De La Torre Orthotics & Prosthetics is committed to a policy of equal access to orthotic and prosthetic care. We will not discriminate against any person seeking such care on any legally-recognized basis, including but not limited to race, age, color, religion, sex (including sexual orientation and gender identity), marital status, national origin, physical or mental disability and/or veteran status.

You may discuss equal access related questions with your practitioner or any member of management.

You are encouraged to discuss your concerns with your practitioner. If you feel that this does not resolve the issue, you should bring your complaint to the attention to the President of Union/De La Torre Orthotics & Prosthetics.

You will receive a response within three (3) business days and with your active participation, a course of action will be determined and implemented.

Presenting a complaint does not affect your care while you are a patient at Union/De La Torre Orthotics & Prosthetics or compromise your access to service in the future.

Ann Moss
President
Union Orthotics & Prosthetics Co.
De La Torre Orthotics & Prosthetics